

# BEST PRACTICES RECOGNITION



Mac Arthur Corp.

DUNS: 17043084

YOU ARE RECOGNIZED FOR SUCCESSFUL  
IMPLEMENTATION OF QUALITY SYSTEMS BASICS.

PRESENTED: 12-06-11

EXPIRATION: 12-06-14

A handwritten signature in black ink, appearing to read "T. McMillen".

**THOMAS A. McMILLEN**

EXECUTIVE DIRECTOR

GLOBAL SUPPLIER QUALITY & PROGRAM MANAGEMENT



A handwritten signature in black ink, appearing to read "David Clavette".

**DAVID C. CLAVETTE**

DIRECTOR - GLOBAL PURCHASING - SUPPLIER QUALITY/PPM  
GENERAL MOTORS NORTH AMERICA



June 20, 2012

Dear Mac Arthur Corp:  
Duns # 17043084

**Congratulations!** This letter is being provided to recognize your successful completion of General Motor's Quality Systems Basic Certification process. You have achieved a score of 85% or greater in all 11 elements of Quality Systems Basics. This prestigious accomplishment is vital to ensuring our supply base provides the highest industry standards in manufacturing quality performance.

Please accept the enclosed Supplier Quality Recognition Award as GM's appreciation for successfully obtaining QSB certification.

At GM we are extremely proud of our industry benchmark Standard of Excellence for manufacturing quality and those who strive to help us maintain it. Congratulations on an outstanding team effort. Equally critical is the future team and leadership focus to maintain compliance.

Thank you for your partnership in helping General Motors Company Design, Build and Sell the World's Best Vehicles.

Sincerely,

A handwritten signature in black ink, appearing to read "T. McMillen".

Thomas A. McMillen

Executive Director  
Global Supplier Quality & Program Management

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David C. Clavette

Director – Global Purchasing – Supplier Quality/PPM  
General Motors North America

